

FIVE WAYS TO MAXIMISE PRODUCTIVITY AND USER EXPERIENCES



DELIVERING FLEXIBLE, SECURE AND CONSISTENT IT WITH COMPUTACENTER AND HP

Employee experience is vital to day-to-day productivity and talent retention. But consistently delivering great experiences can be challenging.



"Technology is now recognised as so intrinsic to the employee experience and their wellbeing, that figuring how best to equip and support users is no longer purely an IT conversation, but also involves HR," comments Adam Levy, Director of Workplace and End User Solutions at Computacenter. "With employees working from disparate locations and modes of working continuing to evolve, it can be difficult to identify exactly what users need and want."



Employees need to work productively wherever they're based. With some, but not all, coming back into the workplace, organisations need to understand what different user groups need now and what they will need in the future.

Computacenter and HP help organisations better understand the needs of their employees to maximise efficiency and create exceptional experiences. "Our 40-year partnership with HP combined with our focus on close customer relationships means that we can help organisations identify, source and manage solutions that match user needs," comments Mark Kennell, Solutions Leader, End User Computing at Computacenter.

Here are five ways we help employees work to their full potential:

1

BEST-FIT TECHNOLOGIES

Organisations must equip their employees with technologies that are best-suited to their role and mode of work to optimise productivity and costs.

Computacenter offers the full portfolio of HP technologies and conducts workplace assessments to help organisations make data-driven decisions. HP laptops and workstations are flexible, intuitive and inspiring to use, ranging from high-performance devices to light-weight Chromebooks, ensuring every employee has the best-fit solution.



2

AUTOMATED DEPLOYMENT AND RAPID SUPPORT

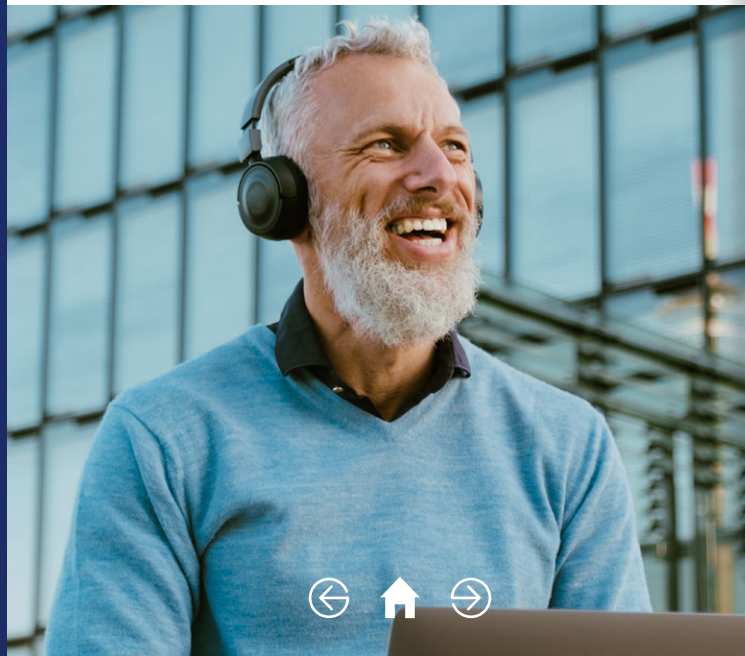
With a more distributed workforce, many organisations have had to rethink how they deliver IT services.

Computacenter offers Modern Management for HP devices, including rapid deployment, automated control and remote support. With streamlined IT management, organisations can free up personnel for more strategic projects, enabling greater job satisfaction for IT teams as well as users.

COMPUTACENTER AND HP DELIVER CUSTOMER SUCCESS

Major retailer establishes a modern workplace with Computacenter and HP

With legacy applications and Windows 7, this nationwide retailer was experiencing spiralling IT management costs. The company decided to decrease maintenance costs by updating 10,000 devices, partnering with Computacenter to deliver an end-to-end transformation. The project included sourcing HP ProBook devices, which were chosen for their high performance, power efficiency and compelling price point. Thanks to the transformation, the retailer now has a modern workplace environment that enhances user productivity and reduces long-term costs.



COMPUTACENTER AND HP DELIVER CUSTOMER SUCCESS

Local council replaces thin clients to support hybrid working

When this local council decided to replace its thin client estate with laptops, it worked with Computacenter to source more than 1,500 HP EliteBook laptops. Computacenter also provided bags, docks and headsets to support the council's hybrid working strategy. With the new HP devices offering longer battery life and greater performance, the council can now deliver a better user experience and align with sustainability policies.



3

INBUILT SECURITY

A distributed workforce also means a wider security perimeter to protect, with levels of risk varying according to the user's location.

HP builds security into every device while Computacenter secures every process. With strong identity and access management, automated updates and dynamic security measures based on user location, profile and behaviour, organisations can protect corporate systems with minimal impact on the user experience.

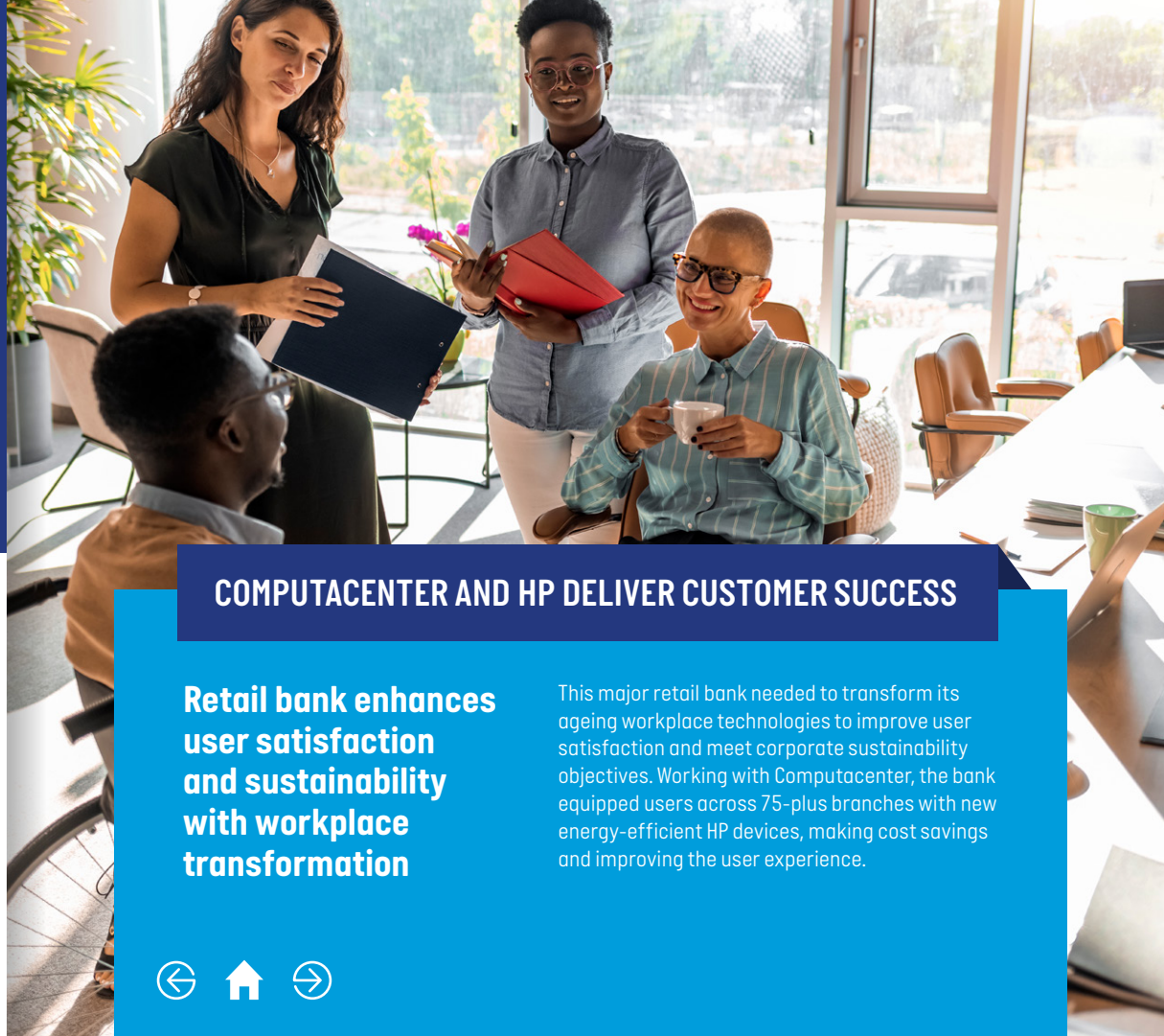


4

SMART ACCESSIBILITY SOLUTIONS

Organisations need to ensure they can meet the needs of a diverse workforce.

HP's range of printers, laptops, desktops and monitors all include physical, auditory and visual inclusive design features, such as assistive technologies, voice commands and visual/sound alerts. Computacenter helps organisations source the devices and accessories that every member of the workforce needs to work comfortably and productively.



COMPUTACENTER AND HP DELIVER CUSTOMER SUCCESS

Retail bank enhances user satisfaction and sustainability with workplace transformation

This major retail bank needed to transform its ageing workplace technologies to improve user satisfaction and meet corporate sustainability objectives. Working with Computacenter, the bank equipped users across 75-plus branches with new energy-efficient HP devices, making cost savings and improving the user experience.



5

EFFORTLESS COLLABORATION

Colleagues need to be able to work together effortlessly wherever they're based. Computacenter and HP help organisations equip formal board rooms, informal meeting hubs and huddle spaces for collaboration and ensure employees have the solutions they need to connect effectively.

Working with Computacenter and HP, organisations can continue to meet changing workforce needs. "We put people at the centre of every project and every service," comments Kennell. "With workplace solutions from Computacenter and HP, organisations can deliver great employee experiences that boost productivity and satisfaction."



GET IN TOUCH

To find out how Computacenter can help your organisation boost user experiences and maximise productivity please contact your Computacenter Account Manager, call **01707 631000** or email **enquiries@computacenter.com**.

About Computacenter

Computacenter is a leading independent technology and services provider, trusted by large corporate and public sector organisations. We help our customers to source, transform, and manage their IT infrastructure to deliver digital transformation, enabling people and their business. Computacenter is a public company quoted on the London FTSE 250 (CCC.L) and employs over 20,000 people worldwide.

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