

CUSTOMER STORY

# STREAMLINED COLLABORATION

## Computacenter centralises seven independent IT environments across Europe for SPAR Business Services GmbH

**SERVICES**

- Design & Build
- Integration & Migration
- Identity & Access Management
- Collaboration

**USER EXPERIENCE**

- Seamless access to key applications
- Improves collaboration

**BUSINESS IMPACT**

- Boosts staff productivity
- Reduces IT complexity

**BUSINESS OUTCOME**

- Delivers cost savings
- Enhances business efficiency

**OBJECTIVE**

SPAR Business Services GmbH wanted to merge its de-centralised IT environment, which was spread across seven different countries, into one central Active Directory (AD forest) structure. Having independent active directories across the continent was making international collaboration difficult because central services, such as Microsoft Exchange and Skype for Business, were only available locally.

**SOLUTION**

Computacenter evaluated the best migration method and established a build plan. The project involved building a central Active Directory including Microsoft Exchange and Skype for Business, which the seven countries were migrated into. The application servers were then consolidated and new operating concepts were implemented.

**OUTCOME**

The consolidated central directory enables European users to have unified access to all services, such as Microsoft Exchange and Skype for Business, etc., which makes international collaboration and managing the IT environment much less complex.



For an international company like SPAR, collaboration between virtual teams is very important. Thanks to Computacenter, we are significantly more efficient today with the consolidated Active Directory environment.”

**Alexander Kemetinger**  
Workplace Teamleader, SPAR ICS

